

# Peter Sheng, M.D.

## FREQUENTLY ASKED QUESTIONS ABOUT ACUPUNCTURE

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### Applications for Acupuncture:

- Allergies
- Anxiety
- Carpal Tunnel
- Chronic Fatigue
- Gastrointestinal Problems
  - Chronic Diarrhea
  - Constipation
  - Inflammatory Bowel Disease
  - Nausea
  - Reflux Symptoms
  - Vomiting
  - Others
- Female Problems
  - PMS
  - Infertility
  - Others
- Heel Spur
- Insomnia
- Male Problems
- Sinus Problems
- Smoking Cessation
- Sports Injury
- Stroke & Rehabilitation
- Stress Reduction
- Tendinitis
- Tennis Elbow
- Pain
  - Abdominal Pain
  - Arthritis
  - Fibromyalgia
  - Foot Pain
  - Headaches
  - Heel Pain
  - Low Back Pain
  - Post Herpatic Neuralgia
  - Siatica
  - Trigeminal Neuralgia
  - Others
- Many other types of difficult and challenging symptoms

**Q** : Do I get acupuncture on the first visit?

Yes

**Q** : How long is the treatment?

Each session is about 45 minutes after needles are inserted.

**Q** : How should I get ready for my visit?

Wear loose fitting clothing.  
Do not come in with an empty stomach  
Do not exert yourself before coming in.  
Do not drink alcohol before coming in.

**Q** : How many treatments do I need for my problem?

Everybody responds to acupuncture differently. Generally the doctor recommends 10 treatments, but there are patients who get good results after only a few treatments.

**Q** : Is acupuncture covered by my insurance?

It is up to your insurance policy.

**Q** : Does Medicare cover acupuncture?

No.

**Q** : Do you file claims if my insurance policy covers acupuncture?

No. If your insurance benefit covers acupuncture, Authentic Acupuncture, LLC will provide a copy of the bill for you to send to your insurance company. Please ask for the bill at the end of your treatments. The claim address should be listed on your insurance card or you can call the customer service phone number for the address.

**Q** : I called my insurance company and I was told Dr. Sheng is a network provider, why do I have to pay out of pocket and you do not file insurance for me?

The acupuncture services are conducted under Authentic Acupuncture, LLC, which is not a network provider under any insurance company.

**Q** : What payment methods do you accept?

We accept checks, cash, Visa or Master card. Payment is expected at time of service.

**Q** : I suffered injury from a car accident. There is a lawsuit going on, can I sign a guarantee of payment and receive the treatments now. I will make payment when the lawsuit settles?

I am sorry, our policy is to make payment at each treatment session. We do not accept guarantee of payment.

**Q** : I have a trust that handles all of my medical bills, can I get the treatments now and your office bills my trust at the end of the entire treatment plan?

I am sorry, our policy is to make payment at each treatment session. We do not bill your trust later.

**Q** : Does Workers' Comp cover acupuncture?

It depends on your policy and your condition. You have to be referred by your Primary Care Physician for the first visit. After the first visit, our office has to send in a C-9 form to request for authorization for treatments. We will call you to schedule further appointments if the authorization is granted. We are required by law to submit worker's comp visits to the insurance company.